

Groupon (NASDAQ: GRPN) is a global leader of local commerce and the place you start when you want to buy just about anything, anytime, anywhere. By leveraging the company's global relationships and scale, Groupon offers consumers a vast marketplace of unbeatable deals all over the world. Shoppers discover the best a city has to offer on the web or on mobile with Groupon Local, enjoy vacations with Groupon Getaways, and find a curated selection of electronics, fashion, home furnishings and more with Groupon Goods. Groupon is redefining how traditional small businesses attract, retain and interact with customers by providing merchants with a suite of products and services, including customizable deal campaigns, credit card payment processing capabilities, and point-of-sale solutions that help businesses grow and operate more effectively. To search for great deals or subscribe to Groupon emails, visit www.Groupon.pl

Groupon is currently looking for an experienced candidate for the position of:

**Risk Consultant with German and English –
Merchant Escalation**

Miejsce pracy: Warszawa

The Risk Consultant in Merchant Escalations, department within Risk, works to provide troubleshooting and resolution of serious issues. This role requires that the individual work closely with multiple departments across Groupon, as they escalate areas of potential financial loss, reputational risk and customer dissatisfaction to the risk team.

DUTIES:

- Resolving merchant claims and preventing re-feature of high-risk merchants
- Negotiating with merchants in relation to contract disputes and legal settlements that affect the company's bottom line
- Cultivating relationships with multiple departments across the company
- Approving all post-feature changes to payment terms
- Approving all post-feature edits to deals with potential negative impact on GP
- Interpreting and responding to pre-established risk and fraud alerts by creating and implementing solutions with sales representatives, account managers, and merchants
- Holding payments and/or removing features from active status in order to prevent financial loss

DESIRABLE SKILLS:

- Excellent written and verbal communication skills in German
- Good English
- Previous experience in a Risk role
- Educated to degree level, preferably economics, law or business
- Ability to make confident decisions in complex situations
- Ability to work on own initiative
- Troubleshooting experience
- Analytical skills

WE OFFER YOU:

- Full challenging job in a fast-growing international work environment
- A role that has a real impact on business solutions
- Attractive salary, bonus system and wide range of employees benefits
- Workplace in the center of Warsaw
- Flexible working hour
- Friendly and really inspiring atmosphere at work

Please send us your CV by e-mail: praca@groupon.pl