



Graduate Opportunities in Customer Care

Every day millions of people throughout the world consume food or beverage products containing Kerry ingredients, flavours or nutritional products. We are recruiting the future leaders of our business to join our Graduate Programme starting in July/August/September 2017.

The role:

Graduates will have first-hand exposure to our key global customers which will act build a great platform for a successful career in Kerry.

You will play an essential role as a Customer Care Specialist supporting our direct customers and/or providing support for our internal customers.

You will be responsible for presenting a professional image of the company in each interaction and maximising our customers experience with Kerry by providing a comprehensive service in a high performance, customer focused environment with respect to company technologies, products and procedures.

You will be the key contact to provide our customers with accurate information in a timely manner, through coordination between production, finance, regulatory and quality, ensuring we meet our customer commitments and keeping them informed of any changes.

You will assist in the identification of improvement opportunities through Lean principles, and will work in a cross functional environment to provide effortless customer experience which includes challenging current practices and procedures. You will also have the opportunity to lead and participate in projects to ensure best practice in a customer care environment.

You will be required to perform at a high level and will be supported by our psychology and language of service training. Previous graduates in Customer Care have progressed into Project Management, Process Design, Supply Chain, Procurement and Training and Leadership roles across the business.

Who we are looking for:

- Minimum 2:1 degree in Business, Management, IT, Logistics, Supply Chain, R&D or similar
- Exceptional problem solving skills and a history of high achievement and delivery
- Motivated self-starter with the determination and drive to succeed
- Exceptional leadership and communication skills
- Strong ability to work well in a team and on your own
- Happy to relocate across Europe as needed
- We are looking for candidates who can speak a second European language, including English.

If you think you have what it takes to become a future leader in Kerry, apply online at

www.kerrygraduates.com.

We recruit on a first come first serve basis. This means the earlier you submit your application the more chance you have of securing a position on one of our programmes.