

PLANET EXPAT IS HIRING A CUSTOMER SERVICE & SALES SUPPORT INTERN FOR  
INTERNSHIP FROM 6 TO 12 MONTHS.

Date : 18/12/2017

**Job reference :** 171107-23024536

**Type of contract :** Internship

**Localisation :** Valencia 00000, ES

**Contract duration :** From 6 to 12 months

**Level of studies :** Bachelor's Degree

**Years of experience :**

**Company description :**

Planet Expat provides career-boosting paid internships in some of the most innovative and dynamic Start-ups in Latin America, Europe and the USA. We connect students with promising start-ups abroad through a program that allows them to gain valuable professional experience in international environments while being key contributors to innovative projects.

"We are a scaleup company from Valencia founded in 2013. We created a global mid-term housing marketplace for students and young professionals.

As a student or young professional you can book your housing online on our platform in a safe and easy way before arriving at your next destination. We are present in more than 50 cities and we count with more than 30.000 properties.

Our mission is to change the way students and young professionals rent their next home...

**Job description :**

Deliver a top-notch customer experience, from start to finish

Provide support to landlords regarding any question

Responsively address customers' issues and enquiries

Ensure a lean end-to-end order process for clients

Gather feedback and share it with all departments to look for improvement

Conduct outbound calls to landlords

Prepare product or service reports by collecting and analyzing customer partner information

Troubleshoot customer issues over the phone and email

Generate ideas for innovation and process-improvement

**Required profile :**

Student or recent graduate position

Native Spanish speaker

Knowledgeable about the Chilean market

Strong interest for customer success

Autonomous and reliable

Detail-oriented and proactive

Desire to join a young, dynamic company with a strong startup mindset

Empathy, outstanding communication skills and ability to quickly connect over the phone

Capacity to work under pressure and meet objectives

**To apply:** <https://apply.multiposting.fr/jobs/6525/23024536>